

Assorted Tray Changes

There may be a time that we cannot get a plant advertised with an assorted tray due to problems from the vendor. All of our assorted trays are subject to change depending on availability from our vendors.



Cyclamen Prefinished

Thinking ahead is what we do best! Start your order for Cyclamen prefinished for the 2017 fall and winter season.

**Pictures shown below are 2016 Cyclamen*



Happy Holidays

Our next Newsletter will come out March 2017

Check us out on Facebook and LinkedIn



Contact Us At
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The Prop Zone



'17 Winter Edition

Redesigned FedEx Boxing

Receiving plants through FedEx can be terrifying. That is why we are making our boxes stronger, more durable, and more stable. We added 30% more cardboard! Here are the steps we took to ensure better quality of shipping through FedEx:



- Changed the flute of our inserts to avoid the box from folding in on itself
- Increased the pound test of the cardboard for extra stability
- Using extra cardboard to fill the void between the inserts and the box itself to create a more stable barrier.

Winter Pack for FedEx

Winter Pack will be used on all of our FedEx shipments when the temperature in Michigan is 32 degrees or lower. A report will be run and sent to your broker a week ahead of time notifying them of all the FedEx shipments shipping with our Winter Pack. If you do not want the winter pack, contact us right away. We will not be responsible for frozen plants if you do not use the winter pack. Our winter pack was implemented for the 2016 season with great success.

Winter Pack additional charges:

\$8 for each large box

\$4 for each small box



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Claims Process

We want you to be satisfied with your plants. If for any reason your product arrives damaged, with insufficient numbers (verify with packing slip first), with incorrect varieties, or in an unacceptable condition, contact your broker right away! DGI wants to honor your original order. We will always send a replacement before giving credit.

How do I place a claim?

1. Contact your broker right away. We must receive a detailed report within 48 hours of delivery from your broker. This will help in shipping replacements in a timely manner.
2. Take pictures and send to your broker! Documentation of damage/condition of plants must be verified by pictures.
3. Don't throw away plants! Plants should be kept for possible inspection or follow up questions.

For more information go to our website at www.dgiprop.com



Walters Gardens



We are excited to announce that we are now an official Root and Sell for Walters Gardens for select Walters genetics. Most of the new Walter Gardens products will be in a 36 cell tray and there will be several assorted trays being added for the next season. These plants will be available to ship August 2017. Place your order in early 2017 to ensure better availability.



Terra Nova

We are excited to announce that we are now an official Root and Sell for Terra Nova in 2017 and on! Most of the new Terra Nova products will be in a 36 cell tray and there will be several assorted trays being added for the next season. You can see some of our NEW Assorted Trays in our Fall Catalog. These plants will be available to ship August 2017. Place your order in early 2017 to ensure better availability.



New Cooler

At DGI, we are always looking to improve and update our process. We now have a brand new cooler. This will improve our quality on the receiving end when cuttings arrive from our vendors. This cooler has improved controls and we can monitor high and low temperatures.



Cordyline Dark Star

Size: 36 Cell Tray

It's back! Pre-ordering is open for Cordyline Dark Star. This is a DGI Exclusive with limited quantities! Book your order today!



Availability Online

It is finally here! Our EPicas availability will be online starting December 15. Things to note for our NEW availability:

1. This is a live availability and numbers refresh when orders are entered
2. First come, first serve for product fulfillment
3. Some plants can be held for multiple weeks
4. DGI is direct with Selecta and Syngenta under our grow plan so you will see their live availability through us

Check out our availability online at www.dgiprop.com

